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August 26, 2025

*By Electronic Filing*

Marlene H. Dortch, Secretary  
Federal Communications Commission 45 L Street, NE  
Washington, DC 20554

**Re: Notice of Supplemental Ex Parte Filing Facilitating Implementation of Next Generation 911 Services (NG911); Improving 911 Reliability PS Docket Nos. 21–479 and 13–75**

Dear Ms. Dortch:

On August 7, 2025, FailSafe Communications, Inc. (“FailSafe”) filed an *ex parte* letter in the above named dockets, describing a meeting that FailSafe executives had with Commission Staff.

One of the follow-up questions from that meeting related to where FailSafe’s proposed T911™ approach had been implemented. We are pleased to announce that the City of Ovilla has now authorized the “implementation of T911™ for the citizens of Ovilla.” Exhibit A is a copy of a cover letter, a letter of agency and the actual resolution adopted by Ovilla.

FailSafe anticipates that this is the first of many such implementations that will occur in the next few months. We will keep the Commission Staff informed as this roll-out progresses.

Respectfully submitted,

*s/ Eddie M. Pope*

Eddie M. Pope  
General Counsel

Cc: PS Docket No. 15-80

## EXHIBIT A



**Leo A. Wrobel, Founder  
and Chairman of the Board**  
100 Ovilla Oaks Dr., Suite 200, Ovilla, TX 75154  
Direct: (214) 225-5536 • [inventor@t911.ai](mailto:inventor@t911.ai)

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August 25, 2025

The Honorable Richard Dormier, Mayor  
City of Ovilla  
105 S Cockrell Hill Rd,  
Ovilla, TX 75154

RE: 911 Service Upgrade Initiative

Dear Honorable Mayor and City Council,

Thank you again for last Monday's action by the Ovilla City Council. The attached Letter of Authorization (LOA) is for your records. The T911™ number ordered by the City is in service and working. One step remains, which is to add a simple call hunting instruction, intended to direct the text messages to the Midlothian 911 center, which also serves Ovilla. We have tentatively scheduled a due date of September 25, 2025. This will provide us with sufficient time to collaborate with all 911 providers, ensuring the seamless and effective integration of this lifesaving feature.

We have assigned Kelly Daniels to this project. Kelly is a nationally known telecommunications expert with vast experience with complex systems and national standards bodies. Of course you can call on me at any time for an update or with any questions. Thanks again for your confidence and support.

Best regards,

A handwritten signature in black ink, appearing to read "Leo Wrobel", with a long, sweeping horizontal line extending to the right.

Leo A. Wrobel

CC: David Henley, City Manager  
Congressman Jake Ellzey  
John Wray, Ellis County Commissioners Court  
Todd Little, Chairman, North Texas Council of Governments  
North Central Texas Emergency Communications District (NCT 911)  
FCC Docket 21-479

# Letter of Agency (LOA) for T911™

This Letter authorizes FailSafe Communications (FailSafe) to add T911™ in your existing service area. If you are not a telecommunications or network provider, all information provided by below must be entered exactly as shown on the current phone bill from your main primary local service provider.

## Company or Organization \*

City of Ovilla Texas

## Main Billing Address From Local Telephone Provider Phone Bill \*

105 S. Cockrell Hill Rd. Ovilla TX 75154

## Carrier Name \*

AT&T

## Billing Telephone Number \*

(972) 617-7262

## Current 911 Service Provider / PSAP \*

NCT911 (Subcontractor believed to be Comtech)

## Plan Selected (Please check only one) \*

- ☐ Elected Official Plan \$599 mo: Receive a real time email and text alert each time more than 5 callers to 911 use the T911™ backup number, plus a Daily Summary (email) report of all callers, and the phone numbers they dialed from. We are the only companion technology to 911 and Next Generation 911 that can identify unsuccessful 911 callers! Know about problems before Channel 4.

- ☒ **XX** 911 and Next Generation 911 Companion Plan: Everything above in the Elected Official plan but no need for 911 callers to dial an alternate number. With this option the fail-over is automatic. (The secondary T911™ number remains however and still works) This plan provides real-time text alerts to the 911 center every time callers can't get through. The methodology still works even if all voice circuits fail. Sign up an entire municipality, telecommunications service area, or 911 district for a \$1.00 per resident one time fee and then ten cents a month per resident. This is not a misprint. Volume discounts are available.
- ☐ 30 Day Trial of T911™ or TeleSentient. (No charge will be made to credit card but necessary for verification) At the conclusion of the trial you may sign up for one of the two options above, or cancel with no further obligation.

## Email Address and Phone Number for Email and Text Alerts. (Can be changed after 30 day trial is over) \*

[mayordormier@cityofovilla.org](mailto:mayordormier@cityofovilla.org)

The undersigned authorizes FailSafe to act as our agent in the installation of T911™ for the expressed purposes of providing a backup 911 option and number and email reports to responsible elected officials. I further authorize FailSafe to obtain any information necessary to generate texts and reports to responsible elected officials, to keep that information confidential. FailSafe further acknowledges that pursuant to 47 C.F.R. §64.2005, FailSafe may not use, disclose, or permit access to such Customer Proprietary Network Information (CPNI) except for the express purpose of providing T911™ and it agrees to take all reasonable steps to protect CPNI provided to it in compliance with 47 U.S.C. §222. This LOA will become effective on signature date below and will remain in effect unless revoked in writing prior to that date.

**Print Name, Title \***

**Date \***

/ S/ (See attached)

8/22/2025

☐ Authorized Signature

**All fields must be completed. Any invalid or missing information will result in delays or rejected orders.**

**Remarks:**

1. Please see attached Municipal Resolution RO81825-A by the City of Ovilla TEXAS authorizing the installation of call routing instructions to activate a capability that identifies callers to 911 that are not getting through to NG911 called **T911.™**
2. A T911™ number, **(972) 688-9611** is live and active now. It sends E-Mail reports to the Mayor each time more than 5 callers to 911 are blocked from getting through due to network outages or busy signals in disasters and mass calling events. The number is also generating real-time text alerts which are designed to be sent to the 911 center. It is concerning these texts that we need action by you, as the present 911 provider for Ovilla.
3. This LOA requests call hunting (rollover) from the LAST line of the 911 hunt group serving the Midlothian 911 center to (972) 688-9611. This is intended to automatically trigger T911™ alerts (only when all 911 circuits are busy or out of service) that are then sent to a landing zone specified by you in your NGCS system.
4. We have given the City of Ovilla a tentative due date of **September 25, 2025** for the features to be installed allowing ample time for our respective staffs to fully collaborate on+ a smooth implementation.
5. The technical point of contact here at FailSafe is **Kelly Daniels**, at (214) 214-7233 or Email [kelly@t911.ai](mailto:kelly@t911.ai). Feel free to reach out to him with any questions. Our team looks forward to working with you on this lifesaving companion to NGCS.

**CITY OF OVILLA  
RESOLUTION NO. R081825-A**

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF OVILLA,  
IN SUPPORT OF A NATIONAL STANDARD TO IDENTIFY  
UNSUCCESSFUL 911 CALLERS AS WELL AS ISSUE TIMELY ALERTS  
TO ELECTED AND PUBLIC OFFICIALS.**

**WHEREAS** on September 9th, 2024, the City of Ovilla adopted Resolution No. R090924-A, in an effort to identify unsuccessful 911 callers during disasters and mass calling events, and as a means to foster more timely and actionable Alerts to Public Officials, Policymakers and First Responders,"; and

**WHEREAS**, Resolution R090924-A described a presentation by former Mayor Leo A. Wrobel, in which he demonstrated a methodology to identify callers to 911 that are not able to get through, which has since been trade-named **T911™**; and

**WHEREAS**, since the adoption of Resolution R090924-A, Mr. Wrobel has demonstrated **T911™** to the Federal Communications Commission ("FCC") in Washington DC, including a detailed description of how **T911™** is a companion technology to Next Generation 911 systems, adding a lifesaving capability for callers unable to reach 911; and

**WHEREAS**, FailSafe Communications has filed a "Petition for Declaratory Ruling Regarding Use of a Patented Method for Enhancing 911 Reliability" before the FCC (PS Dockets No. 21-479 and 13-75) and seeks to establish **T911™** as a nation-wide standard; and

**WHEREAS**, the City of Ovilla supports innovations in public safety and also supports local entrepreneurs and innovators.

**NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY  
OF OVILLA, TEXAS:**

- a. that the Ovilla City Council encourages the FCC to adopt the Petition for Declaratory Ruling filed by Mr. Wrobel on behalf of FailSafe Communications.
- b. that the Ovilla City Council endorses **T911™** as a methodology that allows visibility to citizens that cannot get through to 911 and Next Generation 911 systems during disasters and mass calling events.
- c. that the City of Ovilla endorses **T911™** as a national standard as the only known method that can operate between Next Generation 911 systems that may not be compatible with each another.
- d. that the City of Ovilla hereby authorizes the implementation of **T911™** for the Citizens of Ovilla at a cost not to exceed \$6,000, pursuant to specific instructions from the Mayor and City Council in open session on this date, and without charge until after the system is in place and functional.



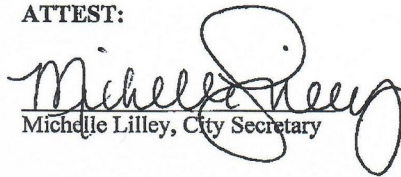
**PASSED AND APPROVED** by the City Council of the City of Ovilla, Texas on this 18th day of August, 2025.

**CITY OF OVILLA**



Richard Dormier, Mayor

**ATTEST:**



Michelle Lilley, City Secretary